



NECCOG

Northeastern Connecticut Council of Governments

Ashford - Brooklyn - Canterbury - Chaplin - Eastford - Hampton - Killingly - Plainfield
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Results through Regionalism

Regional Paramedic Intercept Services

Questions and Addendum 1, July 6, 2023:

Question 1

- Subsection 3 “Compensation and Payment Terms” within the Form of Contract, page 14 of the RFP:

“The Provider shall pay a fine of \$200 for each time the Provider fails to respond to, or is unable to respond to, a call. ”

Question: “Does the fine apply to only first calls for service, or does this also apply when there are multiple calls for service the same time and the on duty NECCOG paramedic is unable to respond due to already being assigned to a call?”

NECCOG Response: The intent of the fine is that it apply to the first call for service.

Question 2

- Appendix 1, The Services, Subsection A2, Staffing, page 22 of the RFP:

“Provider must staff not less than one (1) Provider Paramedic who shall have all licenses required under the applicable Laws, 24 hours per day, 7 days a week, 365 days per year and provide the appropriate response vehicle and all necessary supplies and equipment to perform the Services.”

Question: “The current contract that has been in place since 2017 states: “Minimum staffing is one Connecticut licensed paramedic, certified in accordance with Connecticut law, on the vehicle or as otherwise required by applicable law on a 24 hours per day, 7 days a week, 365 days a year basis and one Connecticut licensed paramedic, certified in accordance with Connecticut law, on the vehicle or as otherwise required by applicable law 12 hours per day, 7 days per week, 365 days per year.” Is there an intent to reduce the paramedic coverage in the area?”

NECCOG Response: There is **no** intent to reduce the current paramedic coverage for the NECCOG region. The current RFP should read (new language underlined) as follows:

“Provider must staff not less than one (1) Provider Paramedic who shall have all licenses required under the applicable Laws, 24 hours per day, 7 days a week, 365 days per year and **one (1) Provider Paramedic who shall have all licenses required under the applicable Laws, 12 hours per day, 7 days a week, 365 days per year - each provided** the appropriate response vehicle and all necessary supplies and equipment to perform the Services.”